

Computer Systems Division

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Issue Alert Letter #22

Dear Toshiba Service Providers and Dealers,

Toshiba has received reports of stiff or sluggish AccuPoint response on Tecra 500 systems. This is the result of a change in the Keyboard Controller from version 2.2 to 2.5. BIOS version 5.50 corrects this problem.

However, a concern exists that the installation of 5.50 on systems which do not exhibit AccuPoint problems will increase the mouse speed to a level that is uncomfortable for the user. Our testing has confirmed that if this occurs, the mouse tracking speed can be adjusted back to its original level through the MOUSE CONTROL option found in the Windows 95 CONTROL PANEL.

The only other change implemented in BIOS version 5.50 relates to an improvement in video graphics speed. We are not aware of a significant difference in system performance provided by this change.

Toshiba America Information Systems, Inc.
Computer Systems Division
Technical Service and Support